



Lifetime Warranty

Against Faulty Manufacturing

If a defect in the Integrated Spindle/Cam Mechanism in your VISTAMATIC® Vision Panel occurs, Privacy Glass Solutions will offer a repair or replacement of the product within 30 business days of the reported defect and return of faulty panel to manufacturer. This warranty extends only to the original purchaser of the product(s) covered by the Warranty and is non-transferable. This Warranty is only effective if installation of the product(s) is completed in exact accordance with Privacy Glass Solutions instructions and/or specifications.

Terms and Conditions

The obligations of Privacy Glass Solutions under this warranty are limited to the repair or replacement of the Spindle/Cam Mechanism product(s) or the defective parts of the product(s). Privacy Glass Solutions is responsible to repair or replace the defective parts only and is not liable for any expenses involved in the removal of defective parts, installation of replacement parts, or any other incidental or consequential damages related thereto. Privacy Glass Solutions reserves the right to determine whether or not a defect exists for which it is responsible for under this Warranty. Customer is responsible for all shipping and freight fees. The warranty applies to the initial/original installation and does not apply to previously or post installed products. The warranty applies only to manufacturing or material defects and does not apply to normal wear and tear, inappropriate use, or accidental damage during or after delivery. The warranty is only valid for product(s) installed in the United States of America and Canada. Warranty will be waived if a product is installed with a defect; all products must be thoroughly inspected prior to installation, failure to do so will cause this warranty to be null and void. Privacy Glass Solutions reserves the right to charge for labor cost and replacement parts if a claim is NOT due to faulty manufacturing or components. This Warranty is the only Warranty extended and is the purchaser's sole and exclusive remedy. Warranty claims must be filed within thirty (30) days of the product failure or purchaser's right to file such warranty claim shall be waived. Purchaser understands and agrees that under no circumstances shall Privacy Glass Solutions be liable for any remedy other than those expressly set forth herein and that Privacy Glass Solutions shall not be responsible for any consequential, incidental, economic, direct, indirect, general, and special or punitive damages arising hereunder, out of any cause whatsoever. In the event any other terms herein is found to be unconscionable or unenforceable, the waiver hereunder of consequential, incidental and other damages shall remain in full force and effect.

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