HUEE DYNAMIC GLAZING

PRIVACY GLASS SOLUTIONS®

LIMITED WARRANTY

Privacy Glass Solutions ("PGS") warrants that **Huee Dynamic Glazing** products, either **Huee IGU** or **Huee Laminated** (each, the "Product"), will be free from defects in materials and workmanship for the periods stated below, measured from the original invoice date (the "Warranty Commencement Date"). This warranty extends only to the original purchaser of the Product and is non-transferable. It is effective only if the Product is installed and operated in exact compliance with PGS instructions and specifications.

Coverage at a glance

Component	HUEE IGU	HUEE Laminated
Electronics and controls (control unit, transformers, relays, wall switch, wiring)	5 years	5 years
Electrical films (dynamic tint and privacy films)	5 years	5 years
Structural glazing: IGU edge seal and glass assembly	10 years	Not applicable
Structural glazing: laminated glass assembly (edge delamination, interlayer failure)	Not applicable	10 years

What is covered

Electronics, controls and electrical films (5 years). Failure of the Product to switch between modes, or to power on, caused by a defect in the control unit, transformers, relays, wall switch, lead wires or dynamic films.

Structural glazing, Huee IGU (10 years). Failure of the insulating glass unit edge seal that allows moisture or fogging to form between the panes, and defects in the glass assembly that are not caused by the exclusions below.

Structural glazing, Huee Laminated (10 years). Edge delamination, bubbling or interlayer separation in the laminated glass assembly that is not caused by the exclusions below.

Coverage schedule

Electronics, controls and electrical films: 100% of the cost of the repaired or replaced item for years 1-5.

Structural glazing: 100% for years 1-5; 50% for years 6-7; 25% for years 8-10. After year 5, the purchaser is responsible for the remaining share of the cost of repair or replacement.

Conditions of coverage

- Installation must follow the PGS installation instructions and the standard Huee wiring diagram.
- Only non-acidic, neutral-cure silicone glazing compounds may be used. Acidic sealants void the warranty.
- Building power (120 V AC) must connect to the Huee control unit only, never directly to the glass.
- Only PGS-supplied or PGS-approved control components may be used.
- Cleaning must follow PGS guidance: damp microfiber cloth and mild glass cleaner, never sprayed onto edges, framing channels or wiring points.
- This warranty is not available while any part of the purchase price or other amount due to PGS is past due. That period does not extend the warranty.

Remedy

PGS will, at its sole discretion, repair or replace the defective Product or part. PGS reserves the right to determine whether a defect exists, and to inspect or repair the Product on site or require it to be delivered to PGS at 11713 NW 39th Street, Coral Springs, Florida 33065. If PGS inspects on site, it must be given access and a safe working environment. The purchaser pays shipping and handling to PGS and bears the risk of loss in transit. PGS ships the replacement Product or parts to the place of installation in the United States at its own expense. PGS is not responsible for removal of defective parts, installation of replacement parts, damage to the structure, or any related incidental or consequential costs. A repaired or replaced Product does not extend the original warranty period.

How to make a claim

Claims must be filed within thirty (30) days of the product failure, or the right to claim is waived. Please include proof of purchase, the order or batch number, a description of the failure, and photographs. Contact:

Privacy Glass Solutions
1-866-466-9525
cs@privacyglasssolutions.com

What is not covered

This warranty does not apply to a Product that has been subjected to any of the following:

- Misuse, neglect, improper installation or alteration.
- Repair, reconstruction or modification by the purchaser or a third party. Any attempt voids the warranty.
- Fire, flood, acts of God or other casualty.
- Impact, thermal stress or glass breakage from causes outside manufacturing defects.
- Scratches, abrasion, deterioration or peeling of finished surfaces from exposure to the elements.
- Minor blemishes arising in manufacturing, shipping or installation, and [normal variation in tint, color or switching speed].
- Power surges, or use with unapproved power supplies or controllers.
- Failure to perform regular maintenance.

Exclusive warranty and limitation of liability

This warranty is the only warranty extended and is the purchaser's sole and exclusive remedy. It is in lieu of all other warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose. PGS has made no other affirmation of fact or promise that forms part of the basis of the bargain. In no event will PGS be liable for special, indirect, incidental or consequential damages, even if advised of the possibility. PGS's total liability in any action arising out of or in connection with the purchaser's order or purchase agreement will not exceed the purchase price.

Governing law

This warranty is governed by the internal laws of the State of Florida, without regard to conflict-of-law principles. Exclusive venue for any warranty claim is the state or federal courts in Broward County, Florida.